

Administration

PR-05 Lead & Responsible Agencies – 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	LOS ANGELES	Housing and Community Investment Department
HOPWA Administrator	LOS ANGELES	Housing and Community Investment Department
HOME Administrator	LOS ANGELES	Housing and Community Investment Department
ESG Administrator	LOS ANGELES	Housing and Community Investment Department

Table 1 – Responsible Agencies

Narrative (optional)

Consolidated Plan Public Contact Information

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Annual Action Plan
2021

AP-10 Consultation – 91.100, 91.200(b), 91.215(I)

1. Introduction

Organizations consulted on the development of the Annual Action Plan included key partners in homeless prevention and reduction efforts, highlighting the key issue affecting Los Angeles.

Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I))

The Housing Authority of the City of Los Angeles (HACLA) launched its 25 Year Vision Plan in 2018 which seeks to promote collaborative strategic partnerships across sectors for residents living in HACLA’s government assisted housing. This plan aligns with the City of Los Angeles’ initiatives and seeks to ensure that all Angelenos have access to resources to enhance their quality of life. HACLA has always prioritized service and resource-rich communities at our public housing sites and was an early adopter of creating a Culture of Health, with six of our public housing and redevelopment sites hosting community clinics and drop-in health centers. HACLA was awarded a second year of funding for the Community Health Worker Demonstration grant at Nickerson Gardens which will promote telehealth services, COVID-19 public health safety practices, COVID-19 testing and funding for Digital Ambassadors. Additionally, in partnership with Martin Luther King Jr. Hospital and as leverage to a recently awarded Choice Neighborhood grant, \$1 million from California Community Foundation is being used to develop a second Promotora/Community Health Worker Program at Jordan Downs. The Community Health Worker Demonstration grant at Nickerson Gardens has established a Health Equity and Access Collaborative. This collaborative is mirrored after the federal Interdepartmental Health Equity Collaborative which has cross-sector partners in health, mental health, holistic health and wellness, housing, education, public safety, workforce development, services etc. The collaborative convenes quarterly to share best practices, joint grant opportunities and resources. This collaborative has garnered the attention of LA County Departments of Mental Health, Public Health and Social Services, and is poised for creating solutions to LA County’s community-based research on women’s health equity outcomes.

On the Eastside, public housing developments have AltaMed co-located at select public housing properties. AltaMed focuses on supporting HACLA’s senior population and their household network to ensure there are adequate supports for seniors to access pharmaceutical care, transportation to critical care appointments and coordination with other Federally Qualified Health Centers for care coordination and support. In Mar Vista on the Westside, coordination with the Venice Family Clinic and the collaborative partnership with the Del Rey Neighborhood Council, the Resident Advisory Council and others have been successful in leveraging health partnerships.

Eleven of HACLA’s sites host Head Start programs serving hundreds of our families and preparing our youth to be successful and school-ready. The majority of HACLA’s properties have significant facility and outdoor space devoted to recreation, education, cultural engagement and services. HACLA is partnered with University of Southern California School of Social Work to provide telehealth services and deep case management. Our recreation centers are run by a variety of nonprofit organizations who do regular after school care, tutoring, and family support.

Our Watts/LA Worksource Center continues to support the training and employment of our residents.

In 2021, HACLA will continue to grow its partnerships in health and human services through the continuation and establishment of unique collaboratives. These include:

- Jordan Downs, HUD Choice Neighborhoods Grant
- Watts Rising Collaborative, Transforming Climate Communities
- Rancho San Pedro (One San Pedro), HUD Choice Neighborhoods Planning Grant
- Rose Hill Courts, Planning and community engagement process
- Pueblo Del Rio, Capital improvement: Social Hall rehab + SLATE Z collaboration
- William Mead, Capital Improvements: Computer Lab rehab
- Imperial Courts Gym, Capital improvements
- Nickerson Gardens, playground and recreation facility improvements

DIGITAL CONNECTIVITY

HACLA created a Digital Access Plan in 2019 in partnership with Americorps VISTA. The plan evaluates and provides pathways for addressing improved Internet connectivity, digital literacy training and a reactivation of the computer labs as learning hubs and digital libraries. COVID-19 amplified the urgency of these services. In response, HACLA, through its own CARES Act funds and in partnership with Human IT, was able to donate almost 700 computers in 2020 to residents with at least three school-aged children. HACLA is continuing that distribution into 2021, with an additional 150+ laptops and tablet devices, which will be prioritized for high school and college students as well as community leaders. Starry installed 5G internet at Mar Vista Gardens as a PILOT site in July 2020. HACLA subsequently entered into a five year Agreement with Starry, a new Internet provider, to expand to other public housing developments while offering high speed internet at a low cost. Installation of 5G internet is complete for Imperial Courts and Nickerson Gardens in Watts. Other developments will be completed by Q4 of 2021. For Public Housing Developments that will not receive full internet installation in the near term, hot spots will be distributed to address the digital divide. This roll out will address the gap in digital access for children who need to access virtual school and tutoring, and households that need to access unemployment application assistance, employment help, telehealth access and mental health supports. HACLA plans to roll out digital literacy and telehealth education at all of its public housing properties once the internet installation is complete.

Under the Section 8 umbrella of assistance, HACLA administers multiple housing assistance programs to provide affordable, permanent, supportive housing for chronically homeless individuals and families with high supportive needs. These clients who are not current consumers of on-going health and mental health services will be provided rental subsidies and supportive services through a collaborative effort with local service providers. These housing assistance programs include the Continuum of Care, Veteran Affairs Supportive Housing (HUD-VASH), Waiting List Limited Preferences for Homeless, Waiting List Limited Preference Tenant Based Supportive Housing Program, Waiting List Limited Preference LAUSD, and Project Based Voucher – Permanent Supportive Housing Program. HACLA partnered with more than 20 agencies that provide supportive services to families, including but not limited to:

1. County of Los Angeles Department of Health Services-Housing for Health
2. Libertana Home Health of Sherman Oaks
3. Harbor Interfaith Services
4. County of Los Angeles Department of Health Services
5. County of Los Angeles Department of Mental Health
6. People Assisting the Homeless (PATH)

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7. San Fernando Valley Community Mental Health Center
8. Homeless Health Care Los Angeles
9. LA Family Housing
10. Ascencia
11. Ocean Park Community Center
12. Los Angeles House of Ruth
13. Upward Bound House
14. Alliance for Housing and Healing
15. Watts Labor Community Action Committee
16. Step Up On Second Mental Health
17. Alexandria House
18. Special Service for Groups
19. Housing Works
20. Rainbow Services LTD
21. Catholic Charities of Los Angeles Inc DBA Good Shepherd Center for Homeless Women & Children
22. Vital Plus Home Health Care DBA Access TLC Home Health Care

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

In line with national and local priorities, the Los Angeles Continuum of Care (LA CoC) has prioritized three key goals: ending chronic homelessness; preventing and ending veteran homelessness; and preventing and ending homelessness for families, youth, and children. The Los Angeles Homeless Services authority (LAHSA) requires all applicants for new LA CoC funding for Permanent Supportive Housing to allocate one-hundred percent of their units to people experiencing chronic homelessness. People experiencing chronic homelessness can be some of the highest users of public services, such as emergency medical care, psychiatric treatment, shelters, and law enforcement. Nationally, the federal department of Housing and Urban Development (HUD) documents that people experiencing chronic homelessness make up only ten percent of the homeless population yet consume more than fifty percent of these resources, thus strategically focusing on ending chronic homelessness is important for the preservation of resources. By concentrating on people experiencing chronic homelessness, the LA CoC also serves the County’s most vulnerable populations, including people with mental health and/or substance abuse issues, veterans, seniors and former foster youth.

LAHSA also serves in the role of the LA CoC Collaborative Applicant, Emergency Solutions Grant (ESG) subrecipient, Coordinated Entry administrator, and the Homeless Management Information System (HMIS) lead for the LA CoC. LAHSA provides data to participating jurisdictions to include in their respective Annual Plans, including point-in-time count results, HMIS coverage, housing inventory and utilization, system performance measures and recommendations on performance standards. LAHSA has also taken a leadership role in the development of effective partnerships that leverage public and private funding sources, such as the Home for Good Funder’s Collaborative and the county’s Chief Executive Office for the Measure H proposition to coordinate resources to serve the many different sub-populations of individuals and families at-risk of or experiencing homelessness in Los Angeles. All of these components provide the necessary space to engage the community to address the needs of people experiencing homelessness.

There are several initiatives underway meant to increase CoC coordination and linkages between institutions and programs, including:

- Housing Central Command, which applies an incident command approach to solving systemic barriers prohibiting individuals and families experiencing chronic homelessness from access to supportive housing interventions.
- COVID-19 Recovery Plan Framework for People Experiencing Homelessness, which seeks to equitably house those individuals and families experiencing homelessness who are most vulnerable to the fatal effects of the COVID-19 coronavirus.
- Bridge housing models that link more robust supportive services and long-term housing.
- Enhanced linkages to mainstream resources throughout the homeless service system by identifying and removing barriers that people experience.
- Working with LA City and LA County partners to enhance diversion practices and identify opportunities to resolve housing crises within other systems of care/outside of the homeless service system.
- Enhanced linkages to support those exiting other systems of care, including re-entry from the criminal justice system, hospitals, and the child welfare system.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

The Los Angeles Homeless Services Authority (LAHSA) consults with Emergency Solutions Grant (ESG) direct recipients in the Los Angeles Continuum of Care (LA CoC) – LA City and County, El Monte, and Pomona – to plan and allocate ESG funds. Staff work closely with recipients to identify gaps in services and strategize how ESG funds could fill those gaps.

As the LA CoC's lead agency, LAHSA conducts quarterly community meetings in each of the eight regions or Service Planning Areas (SPA) to obtain input and feedback on the effectiveness of programs and the accomplishment of outcomes. Service providers, elected officials, and community members participate in the community meetings as focused, ongoing dialogues with the community to support the continuous quality improvement of the LA CoC system of care. Note: frequency and duration of these meetings have been temporarily altered due to the COVID-19 public health crisis.

As the LA CoC's Homeless Management Information System (HMIS) administrator, LAHSA oversees the coordinated implementation of the countywide HMIS. The HMIS Collaborative, which include the CoCs of LA, Glendale, and Pasadena, reviews the progress of implementation, identifies and resolves problems, updates policies and procedures, and reviews reports from HMIS participating service providers. The adopted policies and procedures ensure that HMIS serves the following purposes:

- Prioritize the sharing of client-level data across jurisdictions;
- Aggregate data on a regional and sub-regional basis;
- Facilitate the coordination of service delivery for homeless persons;
- Enable agencies to track referrals and services provided, report outcomes, and manage client data using accessible, user-friendly and secured technology;

- Enhance the ability of policy makers and advocates to gauge the extent of homelessness and plan services appropriately throughout the county.

Each HMIS partner is required to comply with the following:

- Designate a point-person to contact regarding project management issues;
- Ensure participating agencies and users receive Collaborative-approved training prior to obtaining system access;
- Jointly create, with the intention of adopting, HMIS policies and procedures;
- Maintain a process to hear and address issues from users under its domain;
- In situations where users operate programs in multiple Continuum of Care systems, the participants responsible for those systems agree to work jointly to address problems and concerns.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction’s consultations with housing, social service agencies and other entities

Table 2 – Agencies, groups, organizations who participated

#	Information	Answer
1	Agency/Group/Organization	Alliance for Community Empowerment
	Agency/Group/Organization Type	Services-Employment
	What section of the Plan was addressed by Consultation?	Economic Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.
2	Agency/Group/Organization	All Peoples Community Center
	Agency/Group/Organization Type	Services-Children Services-Education Services-Employment
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Anti-poverty Strategy

#	Information	Answer
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
3	<p>Agency/Group/Organization</p>	<p>Antelope Valley Partners for Health</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Health</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Homeless Needs - Families with children</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
4	<p>Agency/Group/Organization</p>	<p>Barrio Action Youth and Family Center</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Children Services-Education Services-Employment</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Non-Homeless Special Needs Anti-poverty Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
5	<p>Agency/Group/Organization</p>	<p>P F Bresee Foundation</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Children Services-Education Services-Employment</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Non-Homeless Special Needs Anti-poverty Strategy</p>

#	Information	Answer
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
6	<p>Agency/Group/Organization</p>	<p>Center for the Pacific Asian Family Inc</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Victims of Domestic Violence</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Homeless Needs - Families with children</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
7	<p>Agency/Group/Organization</p>	<p>Central City Neighborhood Partners</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Children Services-Education Services-Employment</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Non-Homeless Special Needs Anti-poverty Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
8	<p>Agency/Group/Organization</p>	<p>The Children's Collective</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Children Services-Education Services-Employment</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Non-Homeless Special Needs Anti-poverty Strategy</p>

#	Information	Answer
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
9	<p>Agency/Group/Organization</p>	<p>EL CENTRO DEL PUEBLO</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Children Services-Education Services-Employment</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Non-Homeless Special Needs Anti-poverty Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
10	<p>Agency/Group/Organization</p>	<p>El Nido Family Centers</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Children Services-Education Services-Employment Service-Fair Housing</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Non-Homeless Special Needs Anti-poverty Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
11	<p>Agency/Group/Organization</p>	<p>Haven Hills, Inc. - DVSO</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Victims of Domestic Violence</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Homeless Needs - Families with children</p>

#	Information	Answer
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
12	<p>Agency/Group/Organization</p>	<p>Jenesse Center, Inc. - DVSO</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Victims of Domestic Violence</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Homeless Needs - Families with children</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
13	<p>Agency/Group/Organization</p>	<p>JEWISH FAMILY SERVICES OF LOS ANGELES</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Elderly Persons Services-Victims of Domestic Violence</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Homeless Needs - Families with children Non-Homeless Special Needs</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
14	<p>Agency/Group/Organization</p>	<p>Commission on Community and Family Services</p>
	<p>Agency/Group/Organization Type</p>	<p>Planning organization Civic Leaders</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Anti-poverty Strategy</p>

#	Information	Answer
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in a consultation. Outcomes include the need for sustained funding for programs towards rapid re-housing and permanent housing to respond to displacement and homelessness issues. Areas of improved coordination include having better communication surrounding the resources and allocations for COVID-19 relief funds.</p>
15	Agency/Group/Organization	Los Angeles Community Policing
	Agency/Group/Organization Type	Planning organization
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
16	Agency/Group/Organization	Commission on HIV - County of Los Angeles
	Agency/Group/Organization Type	Regional organization Planning organization Civic Leaders
	What section of the Plan was addressed by Consultation?	HOPWA Strategy
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in a consultation. Anticipated outcomes include the need for a continued focus on the prevention/reduction of homelessness, and the need for more shelters and affordable housing for families with HIV/AIDS. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include employment stability, and solidifying partnerships for services geared towards HIV/AIDS.</p>
17	Agency/Group/Organization	Managed Career Solutions, Inc
	Agency/Group/Organization Type	Services-Employment
	What section of the Plan was addressed by Consultation?	Economic Development

#	Information	Answer
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
18	Agency/Group/Organization	NEIGHBORHOOD HOUSING SERVICES OF LOS ANGELES COUNTY
	Agency/Group/Organization Type	Services - Housing
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
19	Agency/Group/Organization	NEW ECONOMICS FOR WOMEN
	Agency/Group/Organization Type	Services-Employment
	What section of the Plan was addressed by Consultation?	Economic Development
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
20	Agency/Group/Organization	Pueblo Nuevo Development
	Agency/Group/Organization Type	Services-Education
	What section of the Plan was addressed by Consultation?	Anti-poverty Strategy

#	Information	Answer
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
21	<p>Agency/Group/Organization</p>	<p>Volunteers of America</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-homeless</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
22	<p>Agency/Group/Organization</p>	<p>YWCA of Greater Los Angeles</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Children Services-Health Services-Education</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Homeless Needs - Families with children Homelessness Needs - Unaccompanied youth Anti-poverty Strategy</p>
	<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.</p>
23	<p>Agency/Group/Organization</p>	<p>HOOVER INTERGENERATIONAL CARE, INC.</p>
	<p>Agency/Group/Organization Type</p>	<p>Services-Children Services-Education</p>
	<p>What section of the Plan was addressed by Consultation?</p>	<p>Non-Homeless Special Needs</p>

#	Information	Answer
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	This agency participated in the virtual public meetings or consultations. Anticipated outcomes include the need for continued focus on affordable housing and the prevention/reduction of homelessness, and providing more shelters and multi-family units. As a result of the COVID-19 pandemic and resulting recession, areas for improved coordination include supporting employment stability.

Identify any Agency Types not consulted and provide rationale for not consulting

The City reached out to all agency types for input on the Annual Action Plan.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Los Angeles Homeless Services Authority	The goals of this Plan that align with the federally-funded Los Angeles Continuum of Care are to develop affordable housing for homeless and low-income residents, to preserve existing affordable housing, and to prevent and reduce homelessness and domestic violence.
Assessment of Fair Housing	Housing + Community Investment Dept.	The federally-mandated Assessment of Fair Housing (AFH) was submitted to HUD in 2018, and its goals are an integral part of this Plan. Four Plan goals align with the AFH, including 1) to develop affordable housing for homeless and low-income residents, 2) to preserve existing affordable housing, 3) to prevent and reduce homelessness and domestic violence, and 6) to help low-income families to stabilize economically.
Housing Authority of Los Angeles 2021 Agency Plan	Housing Authority of the City of Los Angeles	The goals of this Plan that align with the 2021 Agency Plan for the Housing Authority of the City of Los Angeles are to develop affordable housing for homeless and low-income residents, to preserve existing affordable housing, and to stabilize and revitalize neighborhoods.
General Plan Housing Element 2021-2029	Department of City Planning	The goals of this Plan that align with the state-mandated City of Los Angeles Housing Element are to develop affordable housing for homeless and low-income residents, to preserve existing affordable housing, to stabilize and revitalize neighborhoods, and to prevent and reduce homelessness and domestic violence. The City has launched the 2021-2029 Housing Element, with a target adoption date of October 2021.

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Comprehensive Homeless Strategy	City Administrative Officer	Four goals of this Plan align with the regional Comprehensive Homeless Strategy, including 1) to develop affordable housing for homeless and low-income residents, 2) to preserve existing affordable housing, 3) to prevent and reduce homelessness and domestic violence, and 6) to help low-income families to stabilize economically.
Sustainable City Plan	Mayor's Office	The goals of this Plan that align with the local Sustainable City Plan are to develop affordable housing for homeless and low-income residents, to preserve existing affordable housing, and to improve the local economy for low-income residents.
Workforce Development Board Draft Annual Plan 2022	Economic & Workforce Development Department	The goals of this Plan that align with the federally-funded City of Los Angeles Workforce Development Board Draft Annual Plan 2021-22 are to improve the local economy for low-income residents and to help low-income families to stabilize economically. The relevant goals of the Workforce Development Plan are: Reducing homelessness by increasing job opportunities. Increasing employment opportunities through partnering with major economic drivers. Increasing services to targeted high-barrier populations.
Los Angeles County Comprehensive HIV Plan 2017-21	LA County Commission on HIV & LA County Public Health	The County considers the HOPWA programs an essential part of serving Persons Living with HIV (PLWH), and the goals of this plan align with the County's Comprehensive HIV plan by creating and finding housing and services for PLWH.
Regional Housing Needs Assessment	Southern California Association of Governments	The 2021 Regional Housing Needs Assessment is currently in process and is planned for adoption in October 2021. The Con Plan goals that align with this plan are to develop affordable housing for homeless and low-income residents, and to preserve existing affordable housing.
Opportunity Zone Prospectus	Economic & Workforce Development Department	The Con Plan goals that align with the Opportunity Zones Prospectus are to stabilize and revitalize neighborhoods, to improve the local economy for low-income residents, and to help low-income families to stabilize economically.
Inaugural Poverty-Summit Report	Los Angeles Housing + Community Investment Department	The Con Plan goals that align with the Inaugural Poverty-Summit Report is to help prevent and reduce homelessness. By bringing together a diverse array of key stakeholders to begin to examine equity and poverty, the City has taken an important step in laying the groundwork for increased partnership and coordination of efforts to meet the goal of the Con Plan.

Table 3 – Other local / regional / federal planning efforts

Narrative (optional)

Annual Action Plan

2021

AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation

Summarize citizen participation process and how it impacted goal-setting

Due to the imposed social distancing mandates resulting from the Coronavirus (COVID-19) pandemic, HCIDLA chose virtual meetings as a safe and effective way to reach many persons as it afforded the public the convenience of staying home while receiving valuable information regarding their communities. The virtual webinars/meetings were used for public participation and input for the 47th Program Year (PY 47) 2021-22 Housing and Community Development Consolidated Plan (Con Plan) and Annual Action Plan.

Dates, Times, Virtual Public Hearings/Meetings, Survey, and Number of Participants

10/20/2020; 1:00 PM - 3:00 PM - Los Angeles County Commission on HIV Planning, Priorities & Allocations Committee (Hearing) - 28 Participants

10/20/2020; 6:00 PM - 7:00 PM - Fall Meeting (English Language) - 37 Participants

10/21/2020; 6:00 PM - 7:00 PM - Fall Meeting (Spanish Language) - 20 Participants

11/02/2020; 9:30 AM - 11:30 AM - Commission on Community and Family Services (CCFS) (Hearing) - 25 Participants

04/06/2021; 5:00 PM - 6:15 PM - Spring Meeting (Spanish Language) - 6 Participants

04/07/2021; 5:00 PM - 6:15 PM - Spring Meeting (English Language) - 19 Participants

04/19 - 04/25/2021 - Digital Survey (English/Spanish Languages) - 204 Participants

There was an overall total of 339 participants.

Notifying Citizens

HCID used a number of outreach methods to promote the virtual meetings, including: flyers, mass email notification to about 25,000 subscribers, posting on the HCIDLA website and social media outlets, newspaper publication, the City's Channel 35 television station, the Los Angeles County Commission on HIV website, as well as notifications to the Mayor's office, Council Districts, Commissioners on several commissions, Neighborhood Councils, community-based organizations, and other City departments.

The survey outreach method included: mass email notification to about 25 000 subscribers, posting on the HCIDLA website and social media outlets, as well as notifications to the Mayor's office, Commissioners on several commissions, community-based organizations, and other City departments.

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Fall Meeting Format

In the Fall of 2020, the Housing + Community Investment Department of Los Angeles (HCIDLA) hosted two virtual public meetings utilizing GoToWebinar to gather community input on the 2021-22 Consolidated Plan/Annual Action Plan. There was an English language virtual meeting and a Spanish language virtual meeting to allow for greater participation by non- and limited-English speaking persons. The meetings were held October 20th and 21st in the evenings from 6:00 pm to 7:00 pm. There were a total of 57 attendees from both virtual meetings, with 37 participants from the English meeting and 20 at the Spanish meeting respectively. Additionally, there were presentations on Affordable Housing and Homeless Programs and Services to inform the public how the City of Los Angeles were addressing these concerns. Also, there were two virtual consultation meetings provided through commission hearings which were held on October 20th and November 2nd. Telephone access for these hearings were available to the public. There were a total of 53 participants from both of these hearings.

The meetings included a presentation describing the Con Plan; the Con Plan goals; examples of the programs and projects that have been funded; how funding was budgeted for the current year; the estimated grant funding for PY 47; and the additional CARES Act funding and its proposed uses to assist Angelenos during the COVID-19 pandemic. Throughout the presentation the audience participated through answering interactive poll questions and by submitting comments and questions. Questions and comments were addressed during the meeting, and opportunities for continued comments and questions were made available via email to HCIDLA.

From the questions and feedback, the trend indicated developing affordable housing, and to help low to moderate income families to stabilize economically was the most important of the goals presented. From the effects of the COVID-19 pandemic, most participants indicated they were impacted by loss of employment and/or felt loneliness or experienced health concerns. The responses also indicated the top priorities for funding towards social services/to help people recover from the COVID-19 recession/economic opportunities, affordable housing, and neighborhood facilities improvements.

Spring Meeting Format

Utilizing Zoom, the City through HCIDLA hosted two virtual public meetings in the Spring of 2021. They were held on April 6, 2021 in the Spanish language to allow for greater participation by non- and limited-English speaking persons, and on April 7, 2021 in the English language. Live interpretation was available at both meetings to facilitate participation by both English- and non- and limited -English speaking persons. Both meetings were held in the evening from 5:00 pm to 6:15 pm. There were approximately 25 participants from both virtual meetings, with six participants from the Spanish meeting and 19 participants from the English meeting.

The public engagement presentation mirrored the Fall meeting format. However, the Mayor's proposed Annual Action Plan budget was presented in lieu of the Affordable Housing and Homeless Program presentations. The overall trend indicated respondents "Somewhat Agree" with the proposed investments to the Annual Action Plan budget. Top priorities indicated the needs of residents with lower to moderate incomes in the City of Los Angeles were for affordable housing and services to assist people experiencing homelessness at an average of 61%. Other concerns were the need for street lighting for public safety, and help with the prevention of domestic violence.

Technical challenges from the virtual meetings in maintaining high participation prompted an online survey for further participation.

Digital Survey

HCIDLA held an online survey to gather further input on the PY 47 Annual Action Plan proposed budget. The survey was provided within the 30-day comment period between April 16th – 25th, 2021. The survey was available in both English and Spanish languages to allow for greater participation by non- and limited-English speaking persons. There was a combined total of 204 responses to the survey, 191 from the English language and 13 from the Spanish language.

The participants' demographics represented many areas from Los Angeles, but mostly in or near South Los Angeles, Central Los Angeles, San Pedro, and the Valley. The overall trend indicated respondents "Somewhat Agree" with the proposed investments to the Annual Action Plan budget. Top priorities indicated the need for affordable housing and services to assist people experiencing homelessness.

Impact on Goal-Setting

The impact of homelessness and the need for affordable housing is of great concern for lower- and moderate-income Angelenos. Also, the need to address domestic violence, provide public safety with more street lighting were also of concern. Furthermore, the impact of the COVID-19 pandemic and resulting recession has led to other concerns and priorities outside of the Consolidated Plan such as virtual learning challenges.

Overall the impact on goal setting from the public meetings, hearings, and survey responses supports the 2021-22 Con Plan/Annual Action Plan, as it closely aligns with the expressed interests of the public. More than 75% of the grant fund budget is allocated to address affordable housing and homeless prevention, neighborhood improvements, and social services.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Public Hearing	Non-English Speaking - Specify other language: Spanish Non-targeted/broad community	There were two virtual public commission hearings. There were a total of 53 participants from both of these meetings.	Questions and comments from the Commissioners included: working with HIV/AIDS programs to address homelessness; allocation of the CARES Act fund; and rapid rehousing and interim housing.	All comments were accepted.	https://tinyurl.com/y5p4j9se and https://hcidla2.lacity.org/community-resources/commission-on-community-and-family-services
2	Virtual Public Meeting	Non-English Speaking - Specify other language: Spanish Non-targeted/broad community	There were 4 virtual meetings, two in English language and two in Spanish language. There were a total of 82 participants from all meetings.	Comments concerned domestic violence, homelessness, and the need for street lighting in the communities.	All comments were accepted.	https://www.gotomeeting.com/webinar or https://hcidla.lacity.org/community-resources

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
3	Internet Outreach	Non-English Speaking - Specify other language: Spanish Non-targeted/broad community	Residents of Los Angeles were encouraged to send comments to hcidla.planning@lacity.org	The emails received focused on concerns of increased domestic violence and homelessness. The email address was advertised via: flyers, newspaper, television, during the meetings, and online through social media and web pages.	Email comments not accepted which are not funded by the Con Plan concerned virtual learning challenges.	Hcidla.planning@lacity.org
4	Digital Survey	Non-English Speaking - Specify other language: Spanish Non-targeted/broad community	There were 2 surveys, one in English language and one in Spanish language. 204 responses to the survey were received. There were 191 from the English language and 13 from the Spanish language.	The overall trend indicated respondents "Somewhat Agree" with the proposed investments to the Annual Action Plan budget. Top priorities indicated the need for affordable housing and services to assist people experiencing homelessness.	All comments were accepted.	https://www.surveymonkey.com/r/LAFederalGrants21-22 and https://es.surveymonkey.com/r/FondosFederalesLA21-22

Table 4 – Citizen Participation Outreach